

People Serving People's Staying Sheltered Gala

COVID Safety & Refund Policy

While we are committed to having an in-person gala this year, People Service People also prioritizes the health of our gala guests, volunteers, and staff. This is especially true since many of our staff attending the gala will be in close contact with our shelter guests in the days immediately after the gala.

People Serving People will decide what COVID safety measures are needed two weeks before the gala based on current cases and variants, including masking, testing, or vaccines. Guests will be given advanced notice if any safety measurements are required.

For the health and safety of our community, we ask that you do not attend the gala if you have any symptoms of COVID or may have been exposed to anyone with COVID. In the event that you have purchased a ticket and are unable to attend due to illness or exposure, you may request a transfer or refund by emailing stayingsheltered@peopleservingpeople.org.

We understand that you may be unable to attend due to illness or COVID exposure. In that situation, we offer three options:

- Convert your ticket purchase to a tax-deductible donation
- Transfer your tickets to our 2023 gala
- A refund of your ticket purchase, minus a 4% credit card processing fee, if you paid the fee online at check-out

Please be advised refunds may take up to 10 business days to process.