Guest Advisory Council Meeting – April 30, 2021

1:30-3:00 pm, Conference Room 3A

Meeting Notes

Attendance:

* Meredith Johnson – Facilitator
* R.T.
* A.A.C

I. **PSP Isolation shelter for COVID positive families** – guests in attendance were not yet aware

* Responses were positive, “that makes sense, I knew the county could not afford to pay for those hotels forever.”
* “This facility is doing something right, exceptional work during COVID keeping families safe!”
* “Love the mask dispensers” helps guests have a backup, if they accidentally leave their room without one.
* “Can we enforce mask wearing more (with guests)?” Meredith told guests about our challenges, and asked them to think of how we can positively encourage guests to wear them, they could not think of any ideas right away, but will think on it.

II. **Guest Feedback on Furniture** – Meredith let guests know that Ms. Jocelyn was collecting guest feedback about new guest room furniture, both already had an appointment with Ms. Jocelyn to share their thoughts.

III. **Q&A/Feedback from Guests**: A.A.C expressed these questions/feedback:

* Wondered about the changes in Supportive housing funding for field trips, seemed like she had already connected with advocates about it, also wondered if they would be able to do a field trip together in 2021
* Would like us to know that we should do GAC t-shirts again, and they should NOT be gray (bright colors? Gold shirt black letters, black with white letters? Jacket or sweatshirt if there is a budget for it? These could be an incentive for more to join 😊 (*Nicque: NOTED! I was thinking these could use an update. Let me talk to Development staff after the June event about an update.)*
* “This is our community”
Talked about her daughter struggling to find a vaccine, I sent her a resource on Monday (the state fair event that had vaccines for teens, walk up appointments), maybe we should follow up and see if she was able to get one
* Would like an email with the zoom link for future meetings (hard to type in zoom meeting invite from flyer) – *(Nicque: will do! I usually try to send the link but was out of town unexpectedly.)*