

GUEST DIGEST

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What's in this update?

COVID-19 Case In Shelter Meals Masks Elevator Distancing Message From The Clinic

COVID-19 Case in Shelter

On Thursday September 17th we were notified that a family residing in our shelter facility has tested positive for COVID-19. This is the only family in our facility that has tested positive. The family who tested positive for COVID-19 were moved from the shelter to the isolation site the very same day. We sanitized and decontaminated the route they took when they exited the building, and they'll remain offsite until they're cleared by doctors to return. We are not sharing their identity or room numbers to protect their privacy.

People Serving People is prepared to continue to keep families healthy and safe and will work to prevent the virus from spreading further. Many of the steps that we have taken and will continue to do include:

- -Closing of TV Lounges until further notice
- -Meal delivery to rooms
- -Frequent cleaning of highly touched surfaces
- -Usage of masks/ PPE (personal protective equipment)
- -Social Distancing
- -Elevator Distancing

Please don't forget that you are the best defense against spreading COVID-19 or any other illness, and that masking up, washing your hands and practicing social distancing is an act of community and care for others.

If you begin experiencing any of the following symptoms, please see the Clinic or your medical provider right away. Thank you!





PSP serves meals during the following times

Breakfast: 7:45-8:45 Lunch; 11:45-12:45 Dinner: 4:30-5:30



You do have to be in your rooms during this time to receive a meal. Due to safety and health concerns we are unable to leave meals in rooms.

Starting this week you may see some new faces during meal delivery. People Serving People is happy to welcome back our volunteers

Masks

We have lots of cloth masks! These are currently available at the front desk and on the donations table on the second floor!



Elevator Distancing

Please practice social distancing if possible

- Avoid overcrowding the elevator. Try riding the elevator with just your family.
- Do not touch your face after contact with elevator buttons (wash hands or sanitize after touching)
- Do not lean on walls.



Clinic staff is currently limited, so please call first. If you have questions regarding COVID-19 or have symptoms and would like to request a test. The clinic can now test for COVID-19. Please call either of the numbers listed here.

612.396.6157 (please call first) Mon & Wed • 9am - 4pm Tues, Thurs, Fri • 9am - 12 noon

After hours: Healthcare for the Homeless 612.348.5553 7am - 10pm daily

Symptoms of COVID-19

- 1) Cough
- 2) Fever
- 3) Tiredness
- 4) Difficulty breathing (severe cases)

