

People Serving People

2010 Annual Report

Programs and Services

The Early Childhood Development Center is an on-site, licensed Child Care center for infants, toddlers, and preschoolers.

The Education and Activities Program is an afterschool program at our shelter for school aged children that also offers family and parent programming.

People Serving People's Advocacy Services Program provides opportunities for families to receive one-on-one assistance, education, and referrals to outside resources. Families set goals with our staff and meet those goals while staying at our shelter. Women's Groups and Youth Groups also help to build stronger peer support systems.

People Serving People has 10 two-bedroom Supportive Housing apartments with open-ended leases for families with multi-level barriers. Residents of these apartments pay reduced-rate rents for their space and can avail themselves of the services offered by the on-site collaborative agencies.

Having the skills to find a job, successfully apply for work, and get hired is the focus of People Serving People's Employment Assistance Program. Guests work one-on-one with staff to conduct job searches and strengthen resumes and applications.

Families use the Technology Center as a resource for job searches, resume writing, e-mail access and homework assignments.

The Culinary Arts Training Program is a 13-week program that teaches underprivileged individuals skills and techniques related to the food service industry. Students receive hands-on training specific to culinary arts, and can then secure careers with livable wages.

In 2010 at People Serving People:

248,505 meals were served.

999 homeless families received shelter.

35 school buses took children to their home town schools daily.

698 children were provided childcare in our Early Childhood Development Center.

357 youth received tutoring sessions.

18 people graduated from our Culinary Arts Training Program.



People Serving People's mission is to serve homeless children and their families and provide new opportunities for healthy, stable family life.

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"By being focused and staying true to myself,
I believe I can do anything if I put my mind to it."
-A young mother at People Serving People





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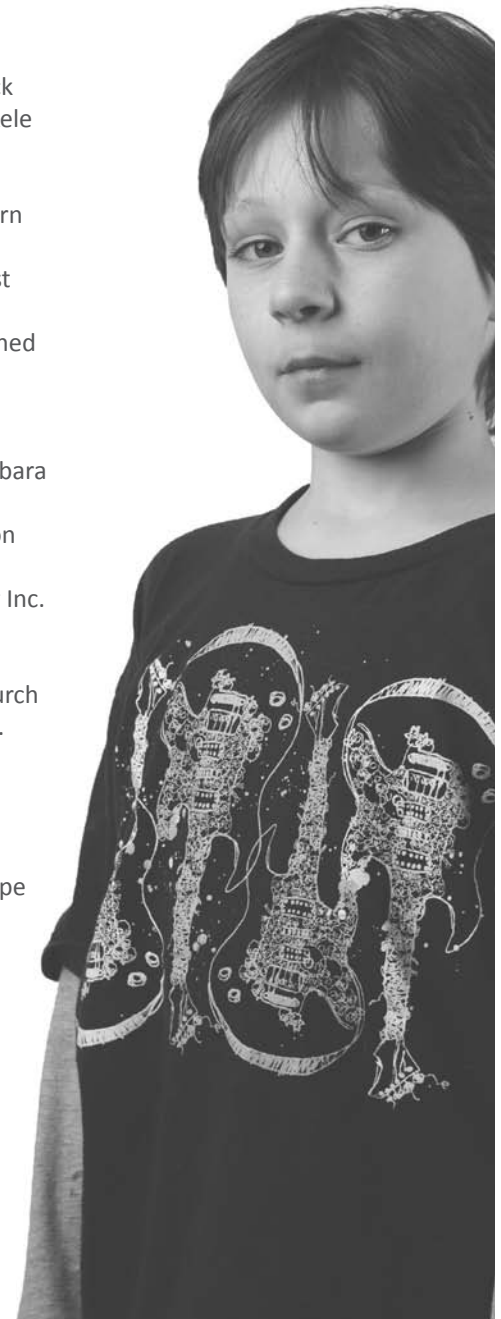
“PSP had every service helpful for families to overcome homelessness, from computer labs, employment interns, and important programs to help further education and more.” - a father at People Serving People

\$100 and up

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Volunteers shared over 30,000 hours as Meal Servers, Tutors,
Tech Mentors, Readers and much more in 2010 at our shelter.

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We would like to apologize to any donors that we may have inadvertently missed. All donations are extremely important to People Serving People. Thank you!

	2010	2009
Beginning Fund Balance	514,491	395,486
Revenue		
Government Grants & Contracts	3,708,726	3,696,813
Contract Other	147,969	135,555
Supportive Housing	135,411	133,055
Funding from PSP Charities*	1,456,298	1,008,177
Total Revenue	5,448,404	4,973,600
Expenses		
Emergency Shelter	3,197,791	2,921,430
Supportive Housing	346,005	415,430
Workforce Development	208,884	303,557
Advocacy Program	333,792	205,058
Support Services	390,379	174,467
Children's Services	830,314	744,027
Collaborative Services	73,494	94,726
Total Expenses	5,380,659	4,854,595
Ending Fund Balance	582,236	514,491

*People Serving People, Inc. (Operations) and People Serving People Charities, Inc. (Development) are both classified as 501(c)(3) organizations by the Internal Revenue Service. Funds raised by PSP Charities, Inc. support PSP, Inc. programs. Emergency Housing program costs are funded by Hennepin County. All PSP program costs are funded through private donations.



Community Brings Stability

For families whose world has been shaken by homelessness, People Serving People is there to help them begin to rebuild a solid foundation with food, shelter, supplies, childcare, educational services, employment resources, financial literacy, and **caring support**.

Daily, an average of 100 staff and volunteers are at our shelter, helping families to work towards **stability**. Throughout the day, people drop off diapers, strollers, formula and employment clothing for our families. And just last year, over 1,000 people, businesses and foundations made financial **contributions** to our shelter's programs for homeless families.

In 2010, the number of families seeking shelter at People Serving People rose almost 20%. Without the **volunteers**, donated items, and financial contributions from our **community** – we would not have been able to help those 999 families to rebuild their lives in 2010.

This Annual Report is not just a document of financial statements and program accomplishments – it is proof that as a **community**, we can **lift up** those who are suffering and help them together.

Thank you for your support!



Denise A. Holloman

Board Chair, People Serving People, Inc.



Paul W. Kelash

Board Chair, People Serving People Charities

